

## ***Quality at Its Best in February 2011***

Triumphant Result.....1<sup>st</sup> ISO 9001:2008 Surveillance Audit

By YEN

February took the center stage when BHPI went through its first ISO 9001:2008 Annual Surveillance Audit (SA) from February 1 to February 3, 2011 with Mr. Danny Gonzales representing HSB-RS as Lead Auditor.

The first day of the audit covered the presentation of BHPI overall performance related to the set quality objectives in support to the President's Policy for the year 2010. Presentation of the departments' performances were supported by statistical analysis and other operational parameters. Each department also presented the continuous improvement plans for the current year, 2011.

Day two covered random selection and sampling of documents and records from among the completed projects for year-2010. This exercise was meant to verify BHPI compliance with the audit criteria based on the quality managements system requirements of ISO 9001: 2008 and applicable clauses of ISO 9001:2008 International Standard. Implementation of Product Realization, as required by the QMS and ISO 9001:2008 were verified with satisfactory results.

The continuous improvement tools of internal audit, corrective and preventive action were verified during the third day and showed effective results.

During the closing meeting, Mr. Gonzales confirmed that he does find the quality management system of BHPI effectively implemented and meet the requirements of the audit criteria and HSB RS certification and/registration policies. He further commented that given the proactive management style of BHPI, there is no doubt that continuous improvement will always be part of BHPI way of life!

Opening Meeting with Mr. Gonzales, HSB-RS Lead Auditor



Mr. Danny Gonzales explained about his observations and pointed out some opportunities for improvement.



Presentation of each department/section manager on his dept/section performance for year 2010



Mr. Myoga, acknowledging the successful result of the ISO 9001:2008 SA during the closing meeting

